#### Viewing Disputed Item from Item List Created on 2/19/2013 4:11:00 PM

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### **Viewing Disputed Item from Item List**

## Core-

Core-CT 9.1 enables users to place items in dispute on a **Payment Worksheet**. Dispute information added to an item on a Payment worksheet also displays in the **Customer Relations** group box on the **Details 1** page.

If dispute information is changed on the **Details 1** page for an item, that changed information is reflected in the item information on payment worksheets containing the item.

In this example a user views the **Detail 1** page for the item placed in dispute in the previous topic, *Disputing an Item From a Payment Worksheet*, after the payment was processed through AR Update.

#### Procedure

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Total:						Currency:
Selected:						Currency:
C Refresh						
Item List I Ad	vanced Search					

Step	Action
1.	Enter <b>BAAM1</b> into the <b>SetID</b> field.
2.	Enter <b>BAAM1</b> into the <b>Unit</b> field.
3.	Enter 15 into the Customer field.
4.	Use the <b>Status</b> field to set the search criteria to locate disputed items. Click the <b>Status</b> list.
5.	Click the <b>Disputed</b> list item. Disputed
6.	Click the Search button.

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Seq Nbr	Select	Item	Line	Activities	Unit	Customer ID	Status	Terms	Entry Type	Entry Reason	Due	Days Late	ltem Balance	Cur
1		CTDLC1269	1		2 BAAM1	15	Open	NET30	IN	EXT	03/05/2012	240	50.00	USD
2		CTDLC1271	1		1 BAAM1	15	Open	NET30	IN	EXT	05/04/2012	180	250.00	USD
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Step	Action
7.	Dispute information is displayed on the <b>Detail 3</b> tab.
	Click the <b>Detail 3</b> object.

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Step	Action
8.	Click the <b>CTDLC1269</b> link to access the <b>Detail 1</b> page.

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Step	Action
9.	Core-CT 9.1 displays the dispute information entered on the payment worksheet in
	the previous topic, Disputing an Item From a Payment Worksheet.

Step	Action
10.	Click the <b>OK</b> button.
11.	End of Procedure.