

Undo Fulfillment Request

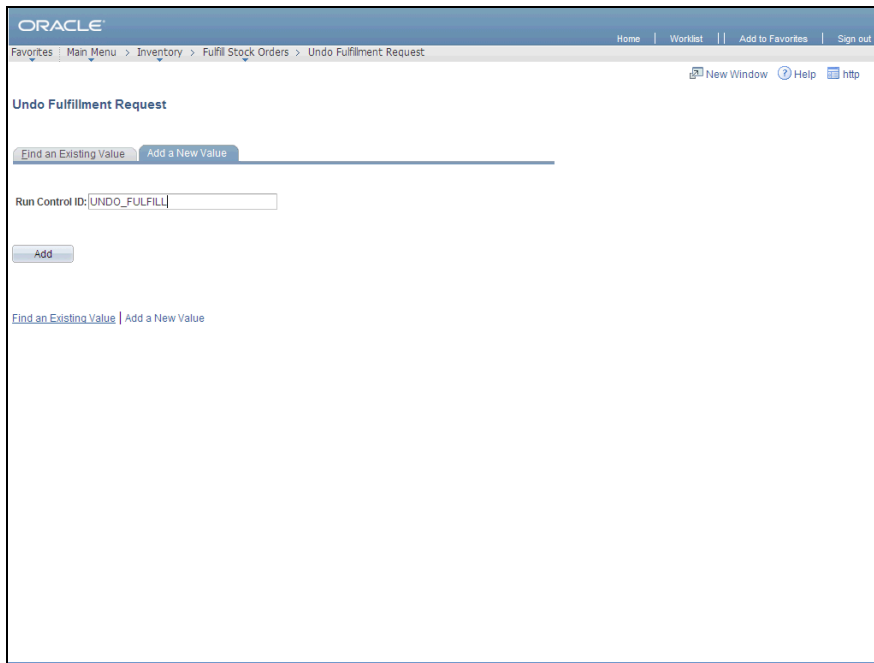


In some cases orders may need to be adjusted after they have undergone some of the fulfillment steps. Demand lines that have been pre-allocated, lot allocated, soft reserved, or promised but not yet picked, can be moved to the previous state using the **Undo Fulfillment Request** process. For example, this process can be used to move a demand line in the **Releasable** state back to the **Unfulfilled** state. The run control can be configured to change one or a large grouping of demand lines.

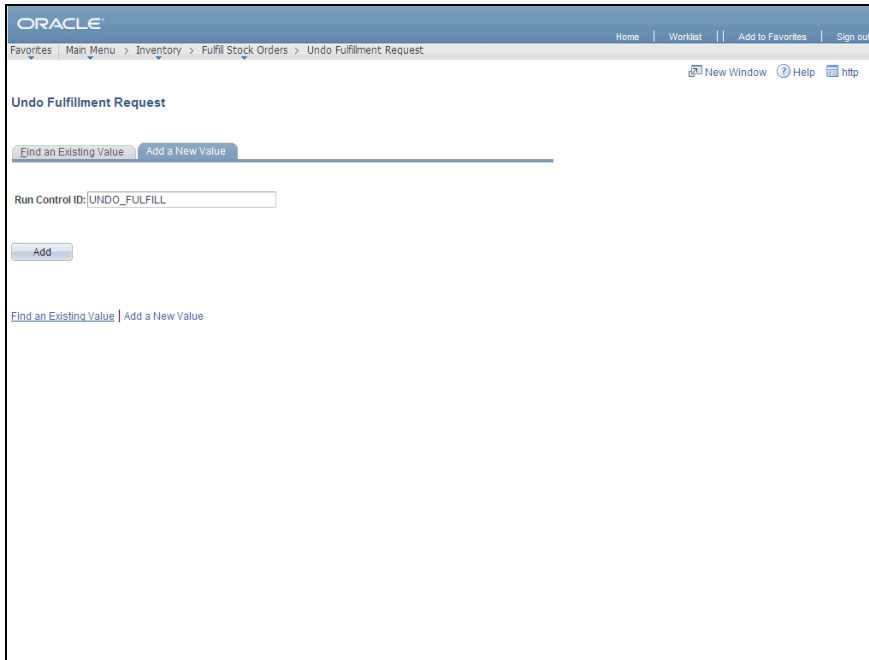
Demand lines in a **Shipped, Confirmed, Released, or Releasable** fulfillment state can be moved to a previous state, all in one page. Demand lines in the **Depleted** state cannot be undone. In this topic the user creates a Run Control and runs the **Undo Fulfillment Request** to move an MSR from **Released** back to **Releasable**.

Procedure

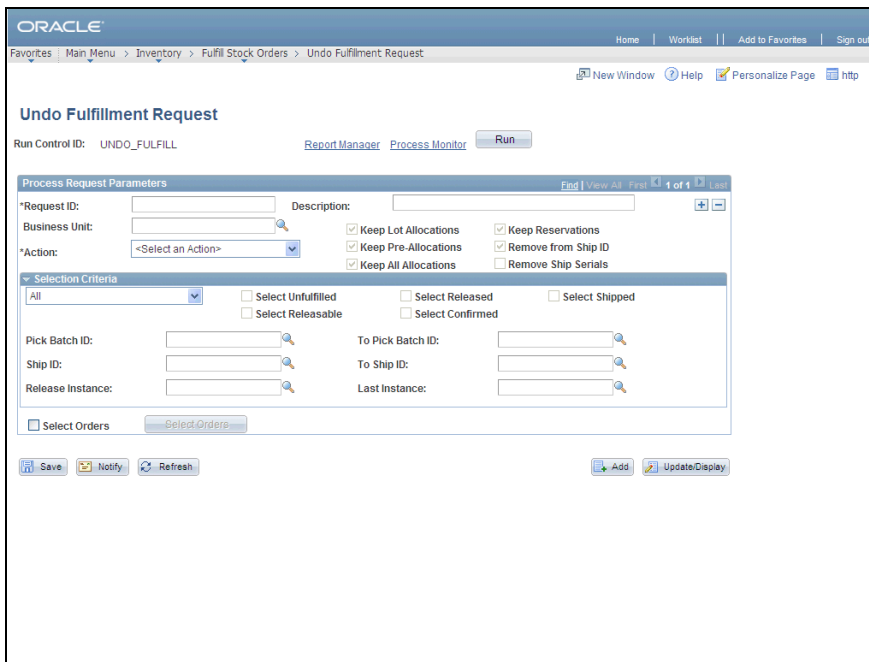
Navigation: Inventory > Fulfill Stock Orders > Undo Fulfillment Request

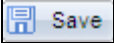
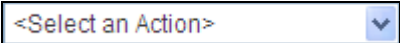


Step	Action
1.	The Undo Fulfillment Request process is kicked off manually. Add a new Run Control ID if this is the first time running it. Enter UNDO_FULFILL into the Run Control ID field.



Step	Action
2.	Click the Add button. <div data-bbox="344 961 485 1010" style="border: 1px solid black; padding: 2px; display: inline-block; margin-top: 5px;"> Add </div>



Step	Action
3.	<p>Request ID is a required field.</p> <p>Enter UNDO into the Request ID field.</p>
4.	<p>Enter the appropriate BU if it hasn't defaulted.</p> <p>Enter DOT36 into the Business Unit field.</p>
5.	<p>Click the Save button to save this Run Control prior to entering the specifics that would normally be entered each time this process is run.</p> 
6.	<p>Click the Action list.</p> 

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Favorites | Main Menu > Inventory > Fulfill Stock Orders > Undo Fulfillment Request

New Window | Help | Personalize Page | http

Undo Fulfillment Request

Run Control ID: UNDO_FULFILL [Report Manager](#) [Process Monitor](#) [Run](#)

Process Request Parameters Find | View All | First | 1 of 1 | Last

*Request ID: UNDO Description:

Business Unit: DOT36

*Action: <Select an Action>

Keep Lot Allocations Keep Reservations

Keep Pre-Allocations Remove from Ship ID

Keep All Allocations Remove Ship Serials

Selection Criteria

All

Return to Confirmed fulfilled Select Released Select Shipped

Return to Releasable releasable Select Confirmed

Return to Released

Return to Unfulfilled

Pick Batch ID: To Pick Batch ID:

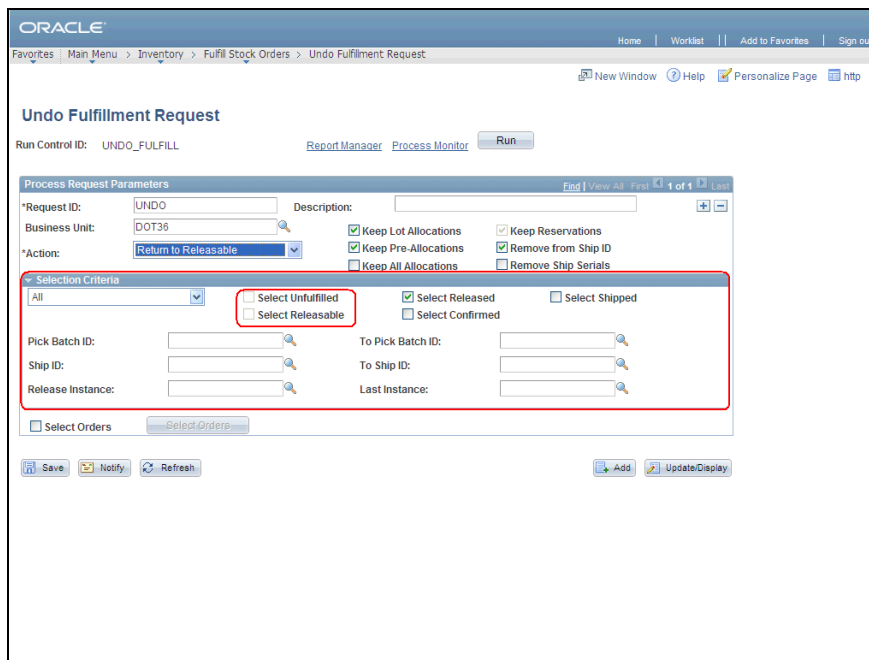
Ship ID: To Ship ID:


Release Instance: Last Instance:

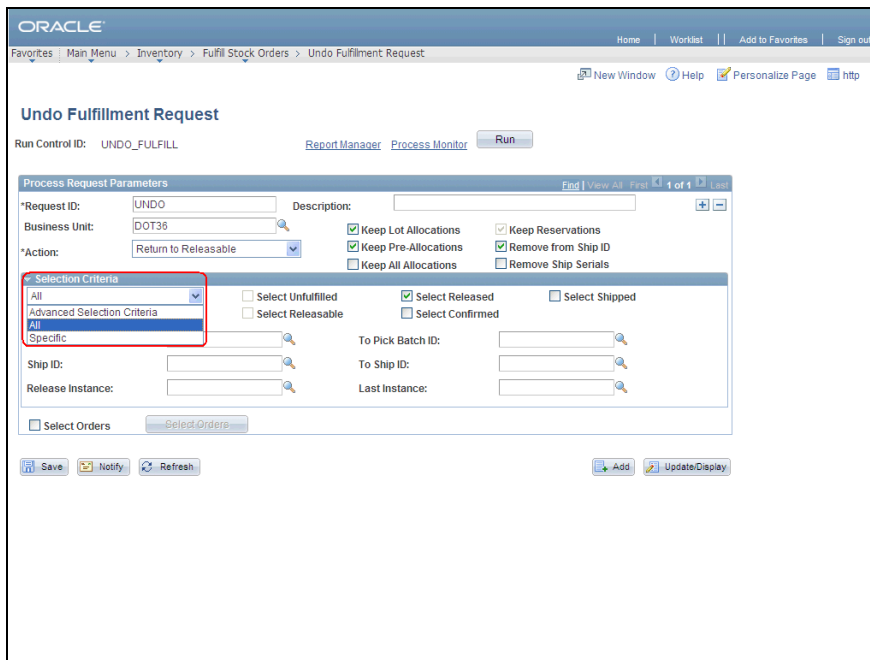
Select Orders [Select Orders](#)

[Save](#) [Notify](#) [Refresh](#) [Add](#) [Update/Display](#)

Step	Action
7.	<p>Choose the status the Fulfillment Request(s) needs to be returned to.</p> <ul style="list-style-type: none"> - Return to Confirmed – Return the selected lines to the Confirmed fulfillment state. This action can only be used by demand lines in the Shipped fulfillment state. - Return to Releasable – Return the selected demand lines to the Releasable fulfillment state. This action can only be used by demand lines in the Released, Confirmed, or Shipped fulfillment states. - Return to Released – Return the selected demand lines to the Released fulfillment state. This action can only be used by demand lines in the Confirmed or Shipped states. - Return to Unfulfilled – Return the selected demand lines to the Unfulfilled state. This action can only be used by demand lines in the Releasable, Released, Confirmed or Shipped fulfillment states.
8.	<p>Click the Return to Releasable list item to return an MSR from Released to Releasable.</p> <div data-bbox="344 863 737 896" style="border: 1px solid black; padding: 2px;">Return to Releasable</div>



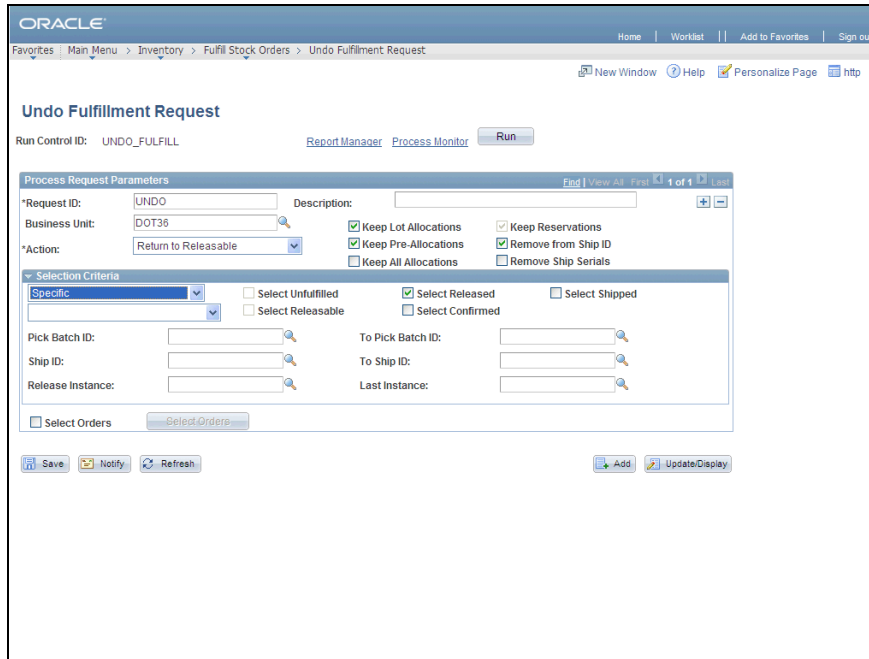
Step	Action
9.	<p>The Selection Criteria section allows the user to control what Orders will be processed.</p> <p>When the Return to Releasable action parameter is selected, the Select Unfulfilled and Select Releasable checkboxes become inactive as orders in those states have not progressed past releasable.</p> <p>Select Released is automatically checked. The user has the option to select orders that have processed further.</p>
10.	<p>Click the Select Criteria Options list.</p> 



The screenshot shows the Oracle 'Undo Fulfillment Request' interface. The 'Process Request Parameters' section includes fields for Request ID (UNDO), Business Unit (DOT36), and Action (Return to Releasable). The 'Selection Criteria' dropdown is highlighted with a red box, showing options: All, Advanced Selection Criteria, and Specific. The 'Select Released' checkbox is checked, and 'Select Unfulfilled' and 'Select Releasable' are disabled.

Step	Action
11.	<p>The options are:</p> <ul style="list-style-type: none"> - Advanced Selection Criteria –displays all of the search criteria fields - All (default) – displays the following selection criteria – pick batch ID or range of pick plan ID’s, release instance, shipping ID or range of shipping ID’s, and last process instance - Specific - select this option to display a second field to choose to search by a specific value. Values include specific carrier, item id, order or range of orders, route code or route group, TMS ID, ship to customer or location, or ship method (ship via)

Step	Action
12.	Click the Specific list item. <div style="border: 1px solid black; padding: 2px; display: inline-block;">Specific</div>



Step	Action
13.	An additional Drop-down menu displays. Click the Options list. <div style="border: 1px solid black; padding: 2px; display: inline-block;"> ▼ </div>

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Undo Fulfillment Request

Run Control ID: UNDO_FULFILL Report Manager Process Monitor Run

Process Request Parameters End | View All | First | 1 of 1 | Last

*Request ID: UNDO Description: + -

Business Unit: DOT36 Keep Lot Allocations Keep Reservations

*Action: Return to Releasable Keep Pre-Allocations Remove from Ship ID

Keep All Allocations Remove Ship Serials

Selection Criteria

Specific Select Unfulfilled Select Released Select Shipped

Select Releasable Select Confirmed

Carrier ID To Pick Batch ID:

Item ID To Ship ID:

Load ID Last Instance:

Location

Order Number

Order Range

Route Code

Route Group

Ship Method

Ship To Customer

TMS ID

Add UpdateDisplay

Step	Action
14.	Click the Order Number list item. <input type="text" value="Order Number"/>
15.	Click the Demand Source list. <input type="text" value="▼"/>

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Undo Fulfillment Request

Run Control ID: UNDO_FULFILL Report Manager Process Monitor Run

Process Request Parameters End | View All | First | 1 of 1 | Last

*Request ID: UNDO Description: + -

Business Unit: DOT36 Keep Lot Allocations Keep Reservations

*Action: Return to Releasable Keep Pre-Allocations Remove from Ship ID

Keep All Allocations Remove Ship Serials

Selection Criteria

Specific Select Unfulfilled Select Released Select Shipped

Select Releasable Select Confirmed

Demand Source: Source Unit:

Order Number: Material Request

Pick Batch ID: Material Return

Ship ID: Planning Requisition

Release Instance: Purchasing Requisition

Sourced Demand

Sales Order


To Pick Batch ID:

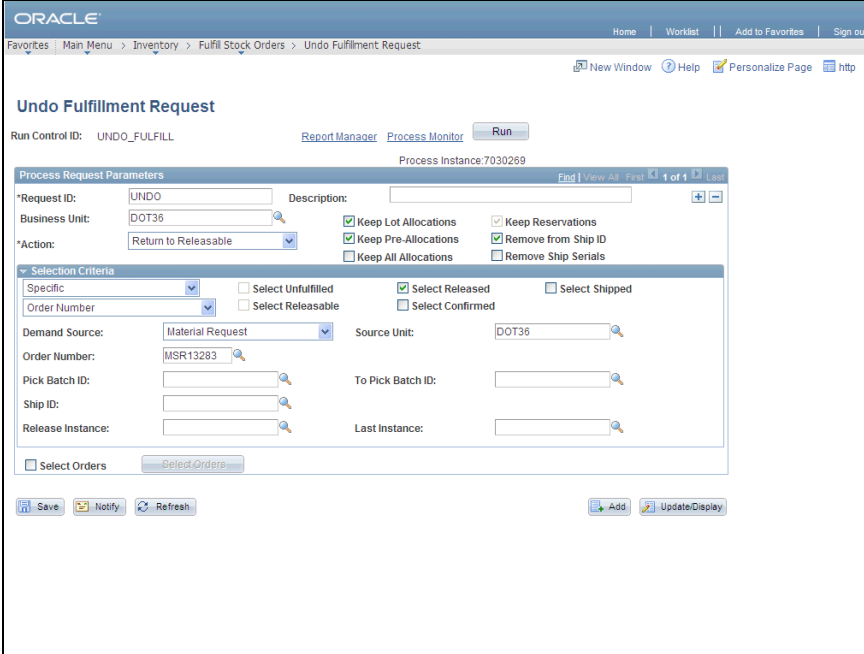
Last Instance:

Select Orders Select Orders

Save Notify Refresh

Add UpdateDisplay

Step	Action
16.	Click the Material Request list item. 
17.	Enter DOT36 into the Source Unit field.
18.	Click the Look up Order Number button. 
19.	Click the MSR13283 link. 
20.	Click the Run button. 
21.	Click the OK button. 



ORACLE
Home | Worklist | Add to Favorites | Sign out

Favorites | Main Menu > Inventory > Fulfill Stock Orders > Undo Fulfillment Request

Undo Fulfillment Request

Run Control ID: UNDO_FULFILL [Report Manager](#) [Process Monitor](#) [Run](#)

Process Instance: 7030269

Process Request Parameters

*Request ID: UNDO Description:

Business Unit: DOT36

*Action: Return to Releasable

Keep Lot Allocations Keep Reservations
 Keep Pre-Allocations Remove from Ship ID
 Keep All Allocations Remove Ship Serials

Selection Criteria

Specific: Select Unfulfilled Select Released Select Shipped
 Select Releasable Select Confirmed

Order Number:

Demand Source: Material Request Source Unit: DOT36

Order Number: MSR13283

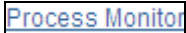
Pick Batch ID: To Pick Batch ID:

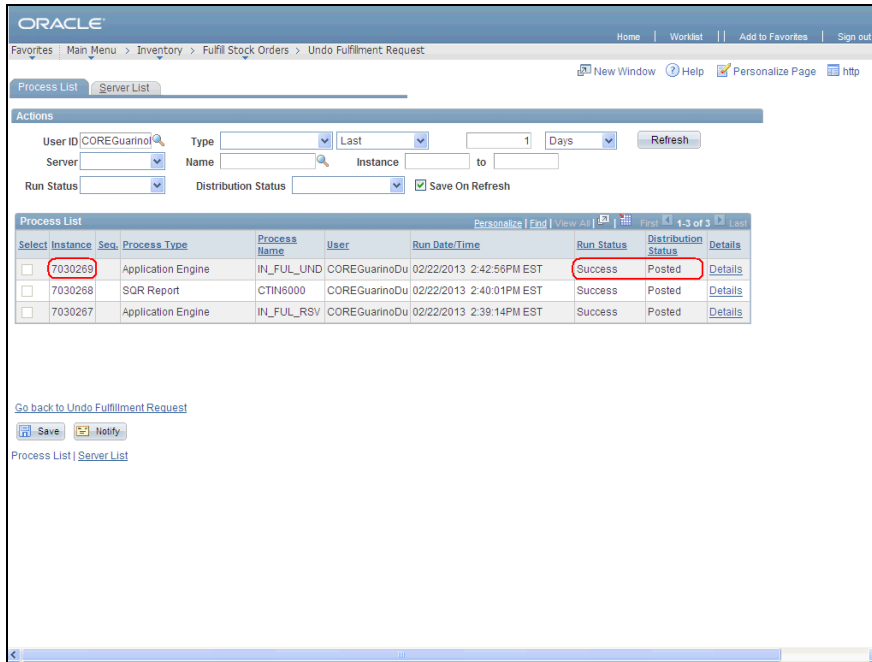
Ship ID:


Release Instance: Last Instance:

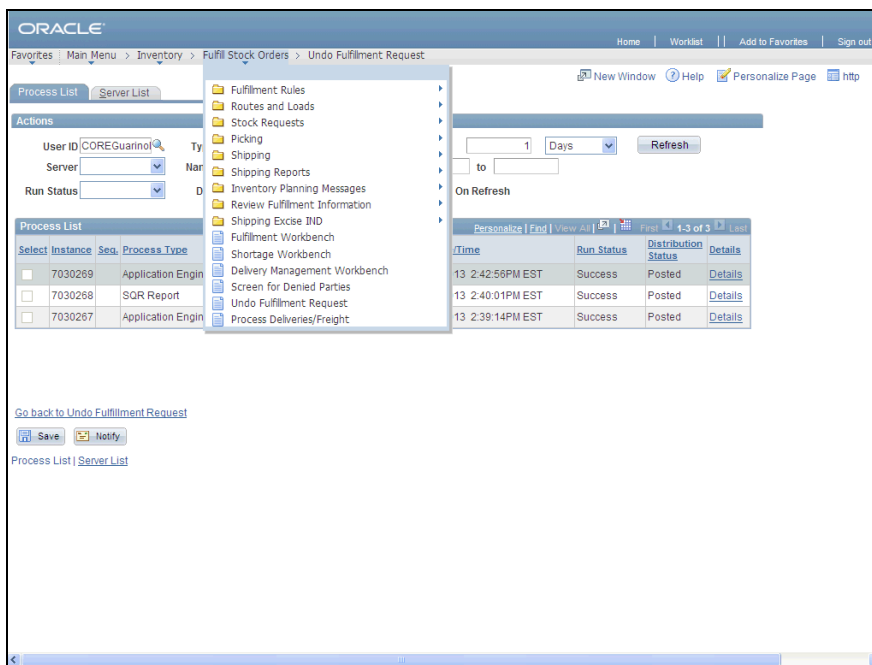
Select Orders [Select Orders](#)

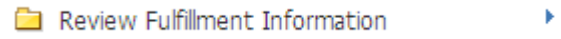
[Save](#) [Notify](#) [Refresh](#) [Add](#) [Update/Display](#)

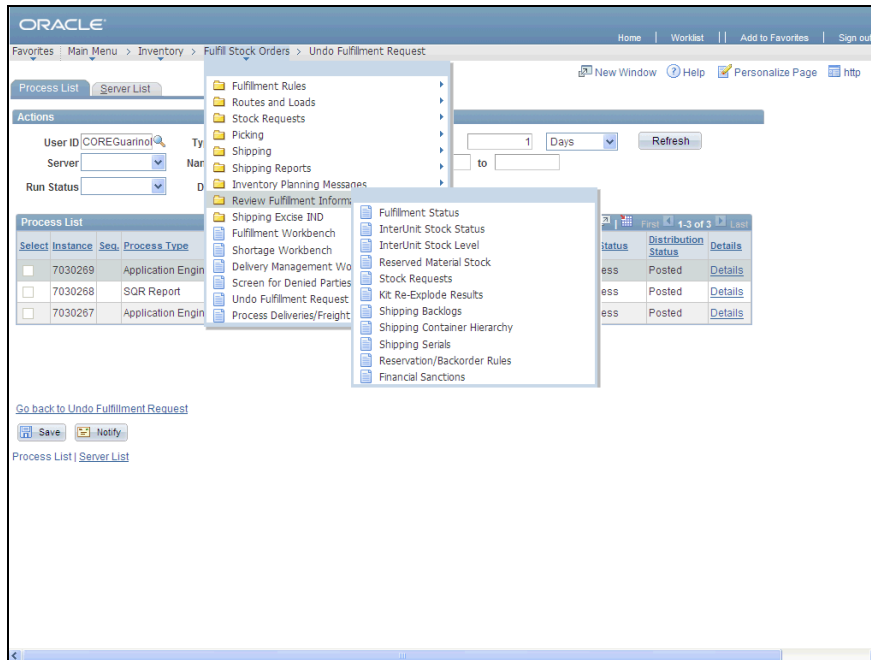
Step	Action
22.	Click the Process Monitor link. 




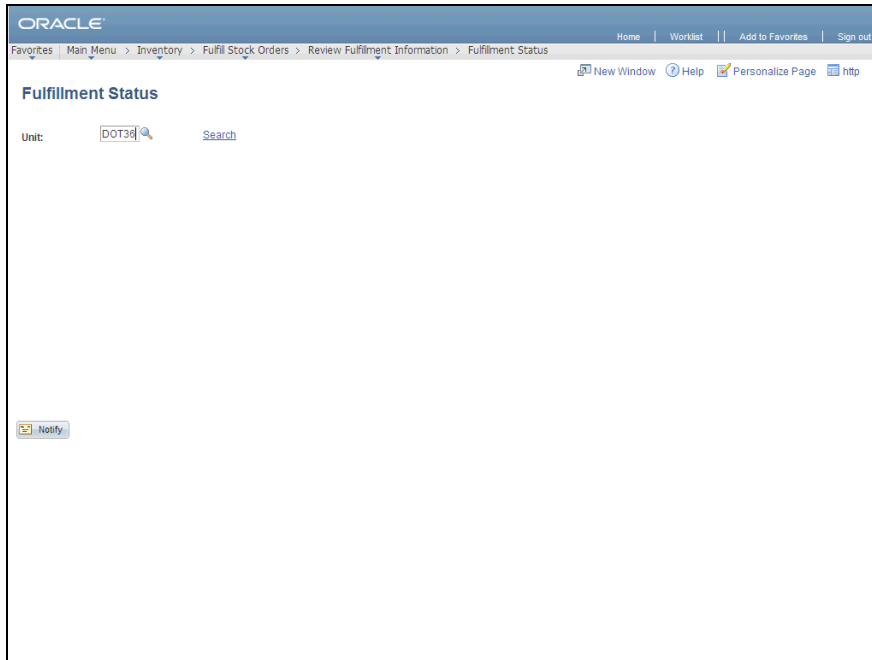
Step	Action
23.	Once the Process Instance displays Success and Posted the request has been returned to the previous state as defined in the run control.
24.	Click the Fulfill Stock Orders link to confirm the order has been moved back to releasable. 




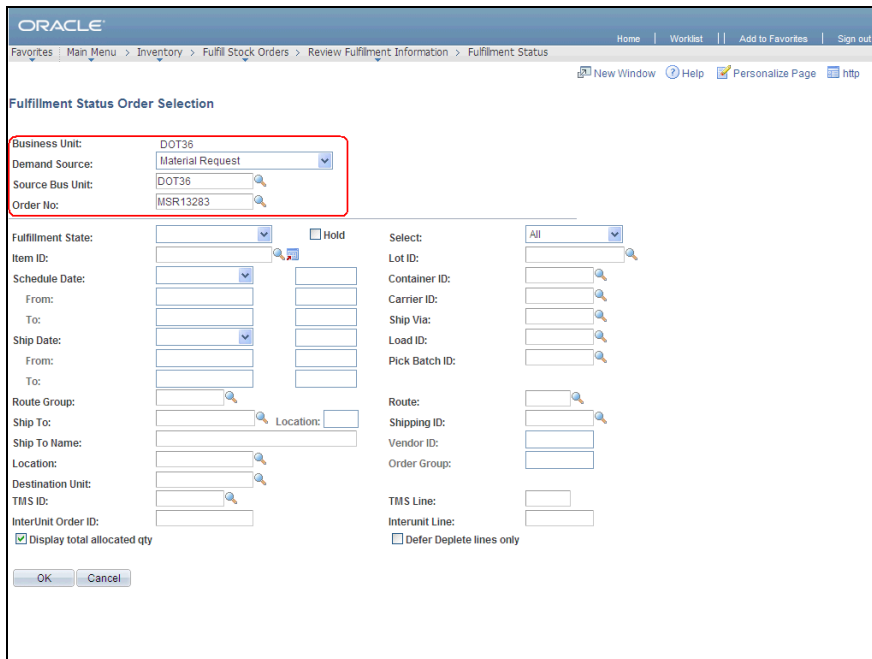
Step	Action
25.	Click the Review Fulfillment Status menu. 

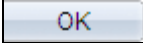


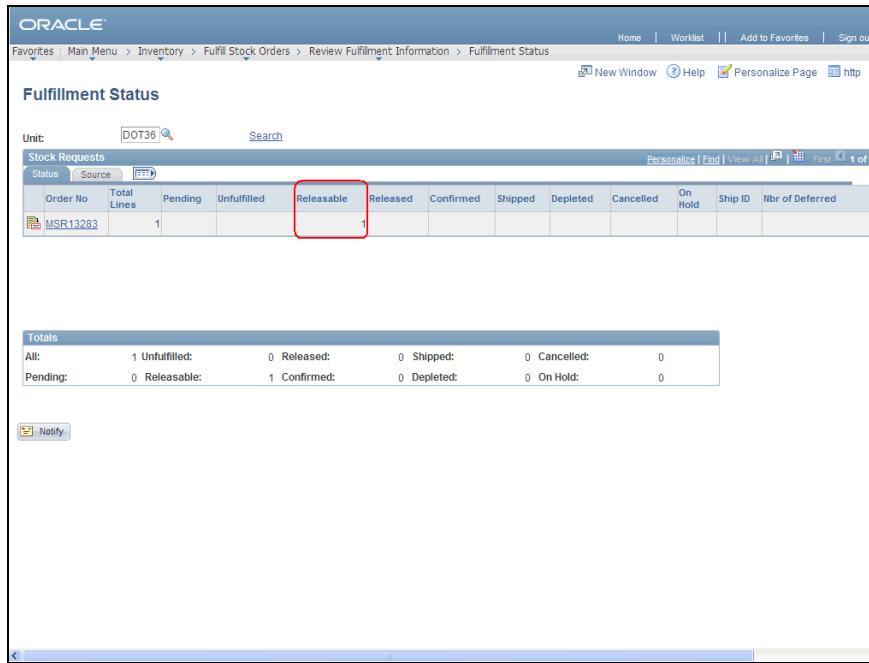
Step	Action
26.	Click the Fulfillment Status menu. 



Step	Action
27.	Click the Search menu. 



Step	Action
28.	<p>The Business Unit, Demand Source, Source Bus Unit, and Order No. have been entered.</p> <p>Click the OK button.</p> 



Step	Action
29.	The Fulfillment Status page confirms this order is in Releasable state.
30.	End of Procedure.