**Clearing Browser Cache**

After major updates are made to the Core-CT application you should clear your browser’s cache files.

The process for clearing browser cache is different depending on the type of browser you are using. You can use Google to search for instructions for clearing cache for your specific browser or use the below guide.

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| **Microsoft**  **Internet Explorer** | On the right-hand side of the browser click the gear icon  , followed by **Safety**, and finally **Delete browing history…**  The **Ctrl-Shift-Del** keyboard shortcut works too. Just hold down both the Ctrland Shift keys and then press the Del key.  Make sure the “Preserve Favorites website data” box is NOT checked.  Make sure “Temporary Internet files and website files”, “Cookies and website data” and “History” boxes are checked.  Click Delete.  Close all dialogue boxes and restart Internet Explorer. |  |
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| **Mozilla**  **Firefox** | Click the menu button  and choose Options.  Select the “Privacy & Security” panel.  In the **Cookies and Site Data Section**, click **Clear Data…**  Confirm that all check boxes are selected.  Click **Clear**.  Click **Clear Now** to confirm.  Close and restart Firefox. |  |
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| **Google**  **Chrome** | Click the More button  and choose **More tools🡪Clear browsing data…**  Confirm that all check boxes are selected.  Click **Clear data**.  Close and restart Chrome. |  |
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| **Microsoft**  **Edge** | Open the Settings Menu. In the top right hand corner you'll see three dots in a horizontal line. ...  Locate Clearing Browsing Data. ...  Click Choosing What to Clear.  Make sure the first 3 boxes are checked.  Click Clear.  Close and Restart Edge | Graphical user interface, text, application  Description automatically generated |
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| **Safari /iPad, iPhone** | To clear your history and cookies, go to Settings  Select Safari  Tap Clear History and Website Data. |  |
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