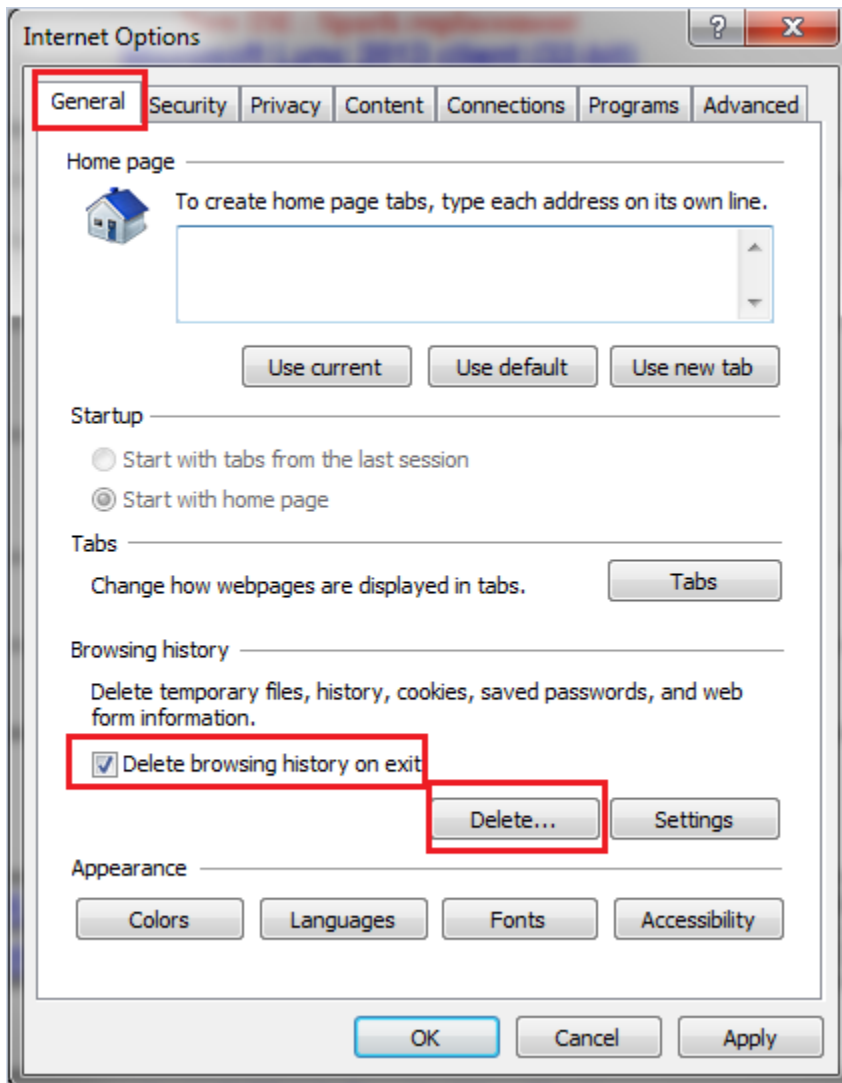


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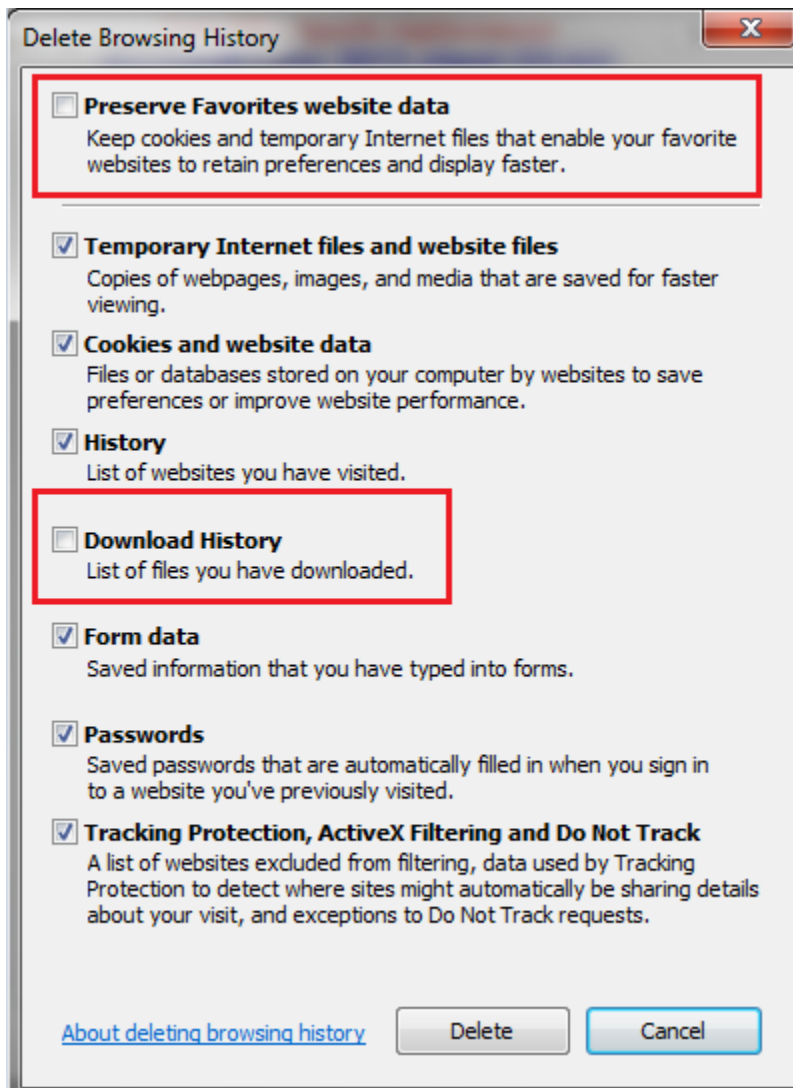
## How to Clear Internet Explorer Cache and Cookies

### IE10 & IE11:

1. From the IE menu bar, select '**Tools**', select '**Internet**
2. Choose the '**General**' tab
3. Check '**Delete browsing history on exit**'
4. Select the '**Apply**' button
5. Select the '**Delete**' button



6. Check all boxes except **Preserve Favorites website data** and **Download History**
7. Select the '**Delete**' button
8. Select '**OK**' to exit



**After clearing CACHE, exit IE and restart a new IE session.**