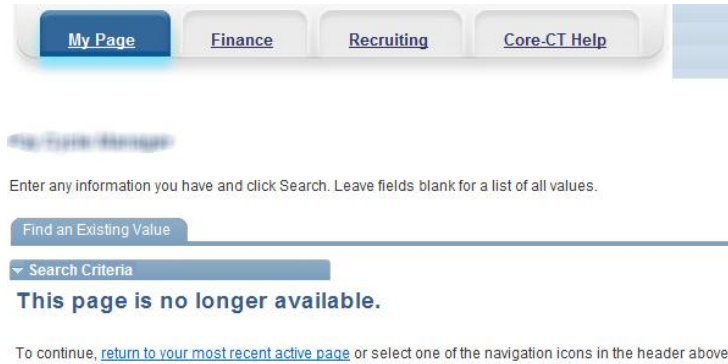
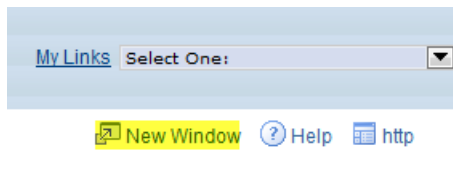


## How to Open An Additional Core-CT Window With Internet Explorer 8 and 9

**Issue:** Core-CT User receives a **Page No Longer Available** message while working with more than one Core-CT window or session. User performs an action in one window and receives the following sample screen upon return to the first window.



**Description:** Due to changes in the recently upgraded PeopleSoft Portal, Oracle has recommended a specific method for establishing additional Core-CT windows or sessions. The **New Window** link shown below will be removed from the Core-CT PeopleSoft screens.



**Recommended Method:** Once you are signed into Core-CT, select the **'New session'** option from the **'File'** drop down menu. A new IE session will start. Use this URL or a saved Favorite to navigate to the Core-CT sign on page:

<https://corect.ct.gov:10000/PEPRD/signon.html>

Sign in again with your same credentials; you will now have two identical but separate sessions.

