

## Processing Unpaid Leaves of Absence of Five Days or More

Last Updated: September 2015



*Use this job aid as a checklist to guide you through the process of placing an employee on a leave of absence for 5 or more days.*

**IMPORTANT:** An Employee should be placed on a leave of absence in Job Data when he/she has been out for 5 days or more. Employees out on suspension should be placed on a leave of absence every time he/she is out. Failure to enter and process LOA transactions on a timely basis will cause interruption and/or cancellation of health and life insurance benefits.

**NOTE:** Entering more than two transactions (those that affect pay) on Job Data with the same effective date will adversely affect the employee's pay. Users should refrain from creating more than two of these transactions with the same effective date. For example, using more than two transactions such as Leave of Absence or Return From Leave of Absence may cause an employee to be unpaid for the entire pay period. Users should also refrain from creating two rows with the same effective date in the same pay period. Transactions such as Terminate, Rehire, and Terminate will cause an employee to be unpaid.

### **Placing an Employee on Unpaid Leave**

#### Part A – Place Employee on an Unpaid Leave of Absence

<i>Part A focuses on steps that need to be completed on the Job Data page.</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Place Employee on Unpaid Leave of Absence</b>	<ol style="list-style-type: none"><li>1. Navigate to <b>Main Menu &gt; Core-CT HRMS &gt; Workforce Administration &gt; Job Information &gt; Job Data</b></li><li>2. Search for the Employee by enter the appropriate information in the appropriate field.</li><li>3. Add a row by clicking the “+” button.</li><li>4. Enter an Effective Date equal to the date the Leave of Absence began.</li><li>5. Enter and/or select the appropriate information.</li></ol> <p><b>Important:</b> Do not place the employee on an unpaid leave of absence if the employee will be using Sick Leave Bank or Donated time</p> <p><b>Important:</b> The Action/Reason field on Work Location must be set to the unpaid action of Leave of Absence with the appropriate Reason selected.</p> <p><b>Important:</b> Enter the Expected Return Date on the Work Location Information</p> <p><b>Important:</b> Manually inactivating the Time Reporter Data page</p>	HR

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		<p>is no longer required in these instances because the system will automatically enter a row to inactivate, in order to avoid exceptions, effective with the date the leave began (The date used on Job Data should match the date used on Time Reporter). Agencies should check the date entered by the system in Time Reporter Data, on the next business day to be sure the correct date was entered. If a correction to the date is necessary a ticket must be logged with the Core-CT Help Desk. When logging a ticket please indicate the employee number, employee record number and the effective date.</p> <p><b>Indicate to the Help Desk that the ticket should be escalated to Level 2.</b></p> <p><b>Important:</b> No time should be entered on the Timesheet page when an employee is on an unpaid leave of absence. Any unpaid time posted needs to be deleted prior to the inactivation of Time Reporter Data.</p>	
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### Part B – Assign Zero Hours Schedule

**Note:** When an employee is placed on a leave of absence in Job Data, time cannot be posted on the Timesheet. To provide an attendance record, unpaid time should be posted on the Adjust Paid Time page.

<i>Part B will prevent users having a schedule populate on the Timesheet.</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Assign Zero Hours Work Schedule</b>	<ol style="list-style-type: none"> <li>1. Navigate to <b>Main Menu &gt; Core-CT HRMS &gt; Time and Labor &gt; Enroll Time Reporters &gt; Assign Work Schedule</b></li> <li>2. Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>3. Add a row by clicking the “+” button.</li> <li>4. Effective Date: Date when new Time Reporting begins.</li> <li>5. Assign ZERO_HOUR to the Schedule ID field .</li> </ol> <p><b>Important:</b> This step is only necessary for Exception Time Reporters. Positive Time Reporters will already be assigned to a ZERO_HOURS schedule</p> <p><b>Important:</b> It is important to note what happens when an employee has an <b>Assignment Method</b> of “Use Default Schedule” and the employee’s workgroup is changed. In this instance, the default schedule of the new workgroup will automatically be assigned but the <b>Effective Date</b> on this page will remain the same.</p>	TL

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		<p>The only indication that the schedule has changed will be under the schedule history. The original default schedule will be listed with the appropriate effective date and the new default schedule will be listed with the date of the workgroup change.</p> <p><b>Important:</b> If an employee is placed on an unpaid leave of absence for an entire week or pay period it is crucial that the schedule be changed to a Zero Hours schedule. Simply deleting the time and saving the timesheet will allow scheduled time to still be processed and paid.</p> <p><b>Important:</b> The Show Schedule link can be used to preview the selected schedule before saving it.</p> <p><b>Important:</b> If the employee works overtime in the week of the leave the overtime will have to manually be split and inputted as straight (OTST) and time and a half (OT15) on the timesheet. The system can not calculate the overtime because there is not a full week being posted.</p>	
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### Part C – Terminate Leave Plans

<i>Part C lists the steps to terminate employee's leave plans (i.e. vacation, sick, personal).</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Terminate Leave Plans</b>	<ol style="list-style-type: none"> <li>1. Navigate to Leave Plans using <b>Main Menu &gt; Core-CT HRMS &gt; Benefits &gt; Enroll In Benefits &gt; Leave Plans</b></li> <li>2. Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>3. Add a row by clicking the “+” button.</li> <li>4. Enter an Effective Date equal to the day the Leave of Absence began.</li> <li>5. Select the Terminate option in Coverage Election.</li> </ol> <p><b>Note:</b> This step is not necessary if unpaid time will be posted to the Adjust Paid Time page during the employee's leave. The Leave Accrual Shut Off program will use that attendance to determine if the employee has exceeded the number of unpaid days allowed and will remove the accrual.</p> <p><b>Important:</b> Leave plans cannot be terminated retroactively.</p> <p><b>Important:</b> This step is only necessary if the employee will be</p>	TL/BN

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	on an unpaid leave of absence for 5 days or more <b>and</b> that leave will extend through the 1 <sup>st</sup> of the month <b>and</b> unpaid time will not be posted on the Adjust Paid Time page.	
	<b>Important:</b> It may be necessary to adjust an employee's leave balance if the employee's leave plans are not terminated.	

### Part D – Record Attendance in Adjust Paid Time

*Part D lists the steps to post unpaid attendance during the leave of absence.*

	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Enter Attendance in Adjust Paid Time</b>	<ol style="list-style-type: none"> <li>1. Navigate to Adjust Paid Time using <b>Main Menu &gt; Core-CT HRMS &gt; Time and Labor &gt; Report Time &gt; Adjust Paid Time</b></li> <li>2. Search for the Employee ID in the Empl ID field.</li> <li>3. Enter the *Date, Time Reporting Code and Quantity.</li> <li>4. Enter an Override Reason Code or Comments, if desired</li> <li>5. Add a row by clicking the “+” button in order to enter additional rows of attendance.</li> <li>6. Click “Save”.</li> </ol> <p><b>Important:</b> If the leave of absence does not cover the entire pay period and attendance will be paid from the Timesheet, the steps above should not be completed until after the pay period has been posted to the General Ledger (usually the Monday after pay confirm). When this has occurred, the paid time will be visible on the Adjust Paid Time page and will have a status of Paid – Labor Distributed.</p>	TL

### Part E – Process Life & Health Benefits

*Part E lists the steps required to process Life and Health Benefits.*

	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Process Benefits-Based on Action/Reason Code, the Employee is Entitled to state-</b>	<ol style="list-style-type: none"> <li>1. Navigate to <b>Main Menu &gt; Core-CT HRMS &gt; Benefits &gt; Manage Automated Enrollment &gt; Events &gt; On Demand Event Maintenance</b></li> <li>2. Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>3. If the Prepare Option button is yellow, press the button</li> </ol>	BN

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	<b>paid benefits on LOA</b>	<p>to prepare the options. If the Status is already “Prepared” you can enter any new elections by click on the Election Entry button.</p> <ol style="list-style-type: none"> <li>After entering any new elections, or if the employee does not wish to make any changes, check the Finalize/Apply Defaults check box. The Validate/Finalize button will turn yellow. The default action for an unpaid LOA is to make no changes.</li> <li>Check the Billing Enrollment page – navigate to <b>Main Menu&gt; Core-CT HRMS&gt; Benefits&gt; Benefits Billing&gt; Manage Acct Status and Balance&gt; Enroll in Billing</b>. The page should show that the Billing Status is “Active” with a reason of Benefits Administration. The rate should be 100% of the Employee rate.</li> <li>Follow the Benefits Billing procedures to bill and collect payment while the employee is on LOA</li> </ol>	
<input type="checkbox"/>	<b>Process Benefits-Employee NOT Entitled to state-paid benefits while on LOA</b>	<ol style="list-style-type: none"> <li>Navigate to <b>Main Menu&gt; Core-CT HRMS &gt; Benefits&gt; Manage Automated Enrollment&gt; Events&gt; On Demand Event Maintenance</b></li> <li>Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>If the Prepare Option button is yellow, press the button to prepare the options.</li> <li>If the Status is already “Prepared”, check the Finalize/Apply Defaults checkbox, and then press Validate/Finalize to terminate health benefits while the employee is on unpaid LOA.</li> <li>Follow standard procedures to issue a COBRA Initial Notice to the employee.</li> </ol>	BN

### Returning Employee From an Unpaid Leave of Absence

#### Part A – Return Employee From Unpaid Leave of Absence

<i>Part A focuses on steps that need to be completed on the Job Data page.</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Return Employee from Unpaid Leave of Absence</b>	<ol style="list-style-type: none"> <li>Navigate to <b>Main Menu&gt; Core-CT HRMS &gt; Workforce Administration&gt; Job Information &gt; Job Data</b></li> <li>Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>Add a row with an effective date equal to the date the employee returns to work.</li> <li>Enter and/or select the appropriate information.</li> </ol>	HR

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		<p><b>Important:</b> The Action/Reason field on Work Location must be set to Return From Leave of Absence with the appropriate Reason selected.</p> <p><b>Important: :</b> Manually activating the Time Reporter Data page is no longer required in these instances because the system will automatically enter a row to activate, in order to avoid exceptions, effective with the date the leave began. (The date used on Job Data should match the date used on Time Reporter). Agencies should check the date entered by the system in Time Reporter Data, on the next business day to be sure the correct date was entered. If a correction to the date is necessary a ticket must be logged with the Core-CT Help Desk. When logging a ticket please indicate the employee number, employee record number and the effective date.</p> <p><b>Indicate to the Help Desk that the ticket should be escalated to Level 2.</b></p>	
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### Part B – Assign Work Schedule

<i>Part B will allow users to have a schedule populate on the Timesheet.</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Assign Work Schedule</b>	<ol style="list-style-type: none"> <li>1. Navigate to <b>Main Menu &gt; Core-CT HRMS &gt; Time and Labor &gt; Enroll Time Reporters &gt; Assign Work Schedule</b></li> <li>2. Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>3. Add a row with an effective date equal to the date the employee returns to work.</li> <li>4. Effective Date: Date when new Time Reporting begins</li> <li>5. Assignment Method: Choose Use Default Schedule to use default schedule for the Workgroup OR Assignment Method: Choose Select Predefined Schedule to enter a different schedule.</li> </ol> <p><b>Important:</b> This step is only necessary for Exception Time Reporters. Positive time reporters should already be active with a Zero_Hours schedule.</p> <p><b>Important:</b> It is important to note what happens when an employee has an Assignment Method of Use Default Schedule and the employee's workgroup is changed. In this instance, the default schedule of the new workgroup will automatically be assigned but the Effective Date on this page will remain the same.</p>	<p>TL</p> <p>TL</p>

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		<p>The only indication that the schedule has changed will be under the schedule history. The original default schedule will be listed with the appropriate effective date and the new default schedule will be listed with the date of the workgroup change.</p> <p><b>Important:</b> The Show Schedule link can be used to preview the selected schedule before saving it.</p>	
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### Part C – Activate Leave Plans

<i>Part C lists the step to activate employee's leave plans (i.e. vacation, sick, personal).</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Activate Leave Plans</b>	<ol style="list-style-type: none"> <li>1. Go to Leave Plans using <b>Main Menu &gt; Core-CT HRMS &gt; Benefits &gt; Enroll In Benefits &gt; Leave Plans</b></li> <li>2. Search for the Employee by enter the appropriate information in the appropriate field.</li> <li>3. Add a row with an effective date equal to the date the employee returns to work.</li> <li>4. Add a row with an effective date equal to the date the employee returned to work. If you had put your employee on a no accrual plan then the effective date you would use is the first date the employee should be receiving their accrual.</li> <li>5. Activate the employee's leave plans.</li> </ol> <p><b>Important:</b> This step is only necessary if the leave plans were terminated or set to "no" accruals plans when the employee was placed on an unpaid leave of absence.</p> <p><b>Important:</b> Leave plans can not be activated retroactively.</p>	TL/BN

### Part D – Process Health & Life Insurance Benefits

<i>Part D lists the steps needed to Inactivate Benefits Billing and re-activate Payroll deductions for an employee returning from Unpaid LOA.</i>			
	Step	Step Details	Core-CT Module
<input type="checkbox"/>	<b>Process Benefits-Based on Action/Reason</b>	<ol style="list-style-type: none"> <li>1. Navigate to <b>Main Menu &gt; Core-CT HRMS &gt; Benefits &gt; Manage Automated Enrollment &gt; Events &gt; On Demand Event Maintenance</b></li> <li>2. Search for the Employee by enter the appropriate</li> </ol>	BN



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	<b>Code, the Employee is Entitled to state-paid benefits on LOA</b>	<p>information in the appropriate field.</p> <ol style="list-style-type: none"><li>3. If the Prepare Options button is yellow, press the button to prepare the options.</li><li>4. If the employee did not make any changes when going on LOA, check the Finalize/Apply Defaults check box. The default action upon returning from an unpaid LOA is to make no changes. The Validate/Finalize button will turn yellow.</li><li>5. If the employee changed elections when starting the LOA, and wants to change again enter the new elections (coverage class changes only allowed), then Validate/Finalize the elections.</li><li>6. Check the Billing Enrollment page – navigate to <b>Main Menu&gt; Core-CT HRMS&gt; Benefits, Benefits Billing&gt; Manage Acct Status and Balance&gt; Enroll in Billing</b>. The page will show that the employee is Inactive in Billing by Benefits Administration.</li><li>7. Follow Benefits Billing procedures to bill and collect payments from the employee while on LOA.</li></ol>	
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