

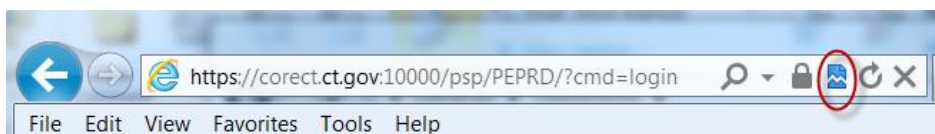
Core-CT PeopleSoft Applications and Internet Explorer 10

Some users have reported issues when trying to use IE10 with the Core-CT application; some buttons may not work or pages will show the "working" icon as spinning. To resolve the issues, IE10 must be in Compatibility Mode and not in native mode.

Follow the steps in either of the following options:

Option 1:

1. Start IE10.
2. Navigate to the Core-CT Log in page.
3. From the address bar, select the broken page / Compatibility View icon.

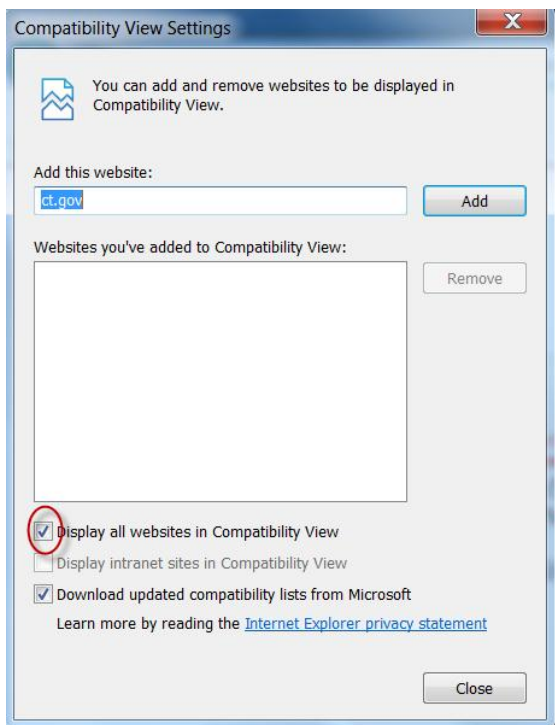


Note: This will need to be done for each new browser session opened and may need to be repeated if you clear browser cache.

Option 2:

Enable Compatibility View for all sites:

1. Start IE10.
2. Select Tools, Compatibility View Settings, Check Display all websites in Compatibility View. Click Close.



Option 3:

Add ct.gov to the “Websites you’ve added to Compatibility View:” List:

(Note: This value will get cleared when you clear IE browser cache. You will need to reset this each time you clear cache.)

1. Start IE10.
2. Navigate to the Core-CT home page
3. Select Tools, Compatibility View Settings
4. Click Add button to add ct.gov to the list of “Websites you’ve added to Compatibility View:” List:
5. Click Close

