Occasionally, a user should clear their browser’s cache, cookies and offline content, especially if new changes have occurred to the Core-CT system or to refresh your views of new or updated job aids.

*** Please close all open browser sessions and then re-open one browser window before proceeding with these next steps ***

1. From the Firefox menu bar, select Tools then Options

2. Select the Advanced icon and select the Network tab. In the Cached Web Content area, click the Clear Now button.
3. Click the OK button
4. Close and reopen Firefox