

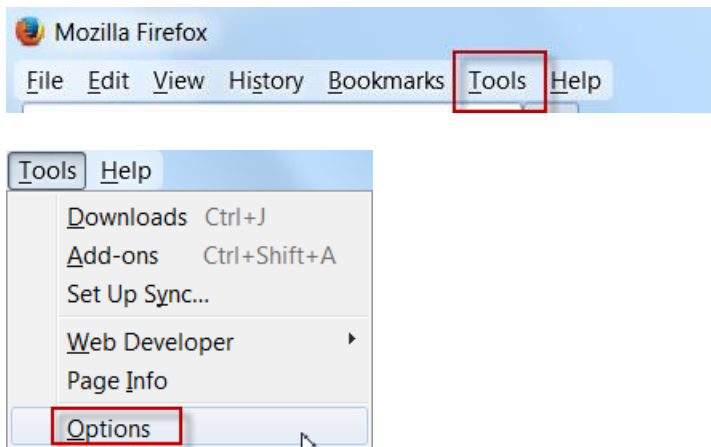
How to Clear Mozilla Firefox Cache and Cookies

Updated: October 2013

Occasionally, a user should clear their browser's cache, cookies and offline content, especially if new changes have occurred to the Core-CT system or to refresh your views of new or updated job aids.

***** Please close all open browser sessions and then re-open one browser window before proceeding with these next steps *****

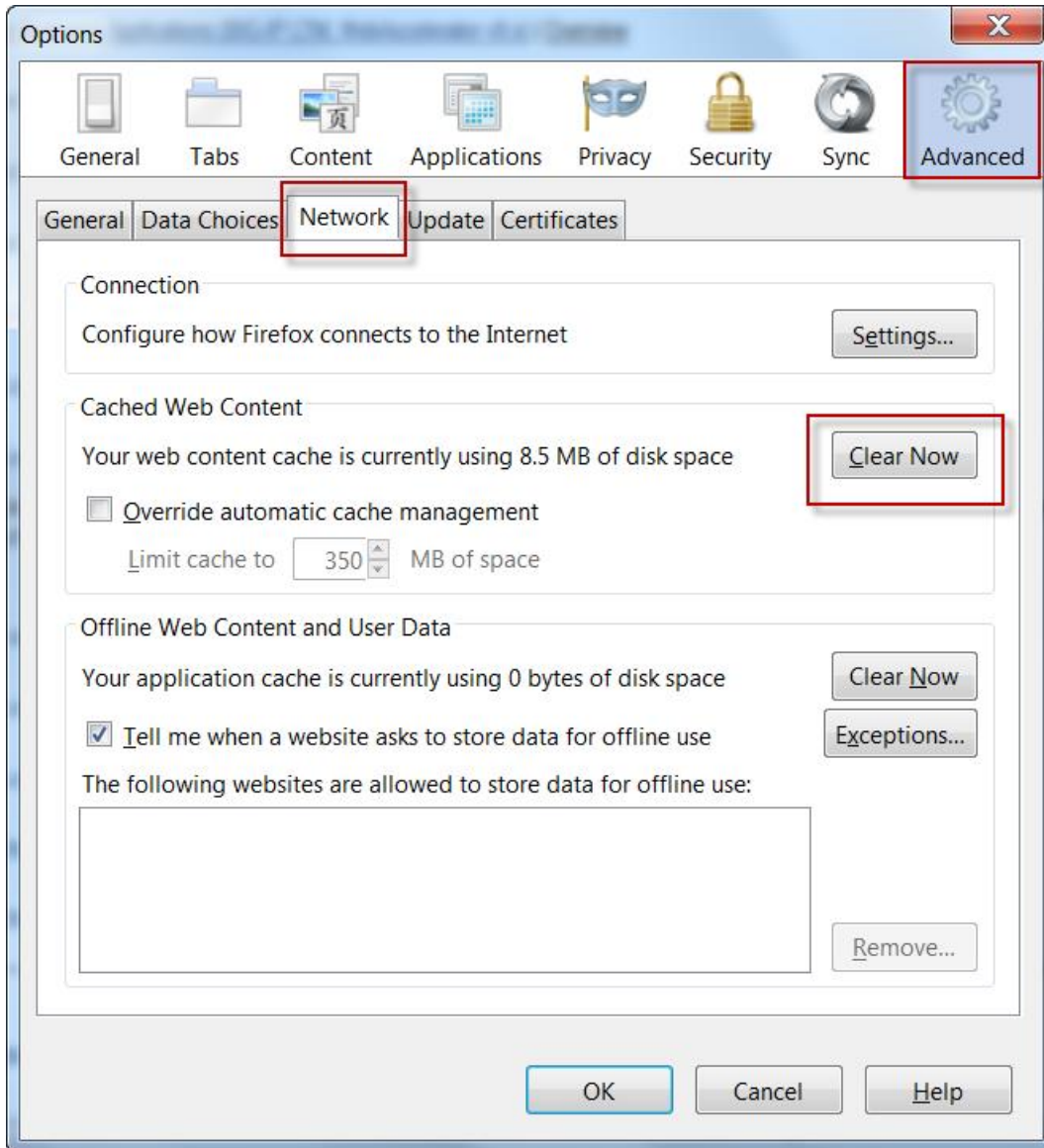
1. From the Firefox menu bar, select **T**ools then **O**ptions



2. Select the **A**dvanced icon and select the **N**etwork tab. In the **C**ached Web Content area, click the **C**lear Now button.

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3. Click the **OK** button
4. Close and reopen Firefox